

DUNKLIN COUNTY TRANSIT SERVICE POLICY

Dunklin County Transit is a curb-to-curb service provider. Our drivers can assist a passenger to board or exit the vehicle, operate the wheelchair lift, or set packages at the curb. Dunklin County Transit can accommodate ambulatory or wheelchair passengers. Persons using wheelchairs must have a flat surface or a ramp that is clear of hazards and at an angle that does not put drivers at risk of injury. For the driver's and passenger's protection, Dunklin County Transit drivers are prohibited from entering the passenger's home or private residence. Passengers requiring additional assistance beyond boarding or exiting the vehicle may require an additional passenger to escort them to their destination. Dunklin County Transit drivers are encouraged to exercise professional customer service by offering assistance to all passengers.

This policy was approved by the Dunklin County Transit Advisory Board on February 24, 2015.